



SiPass integrated
SR34/35i (Entro) order form

General Information

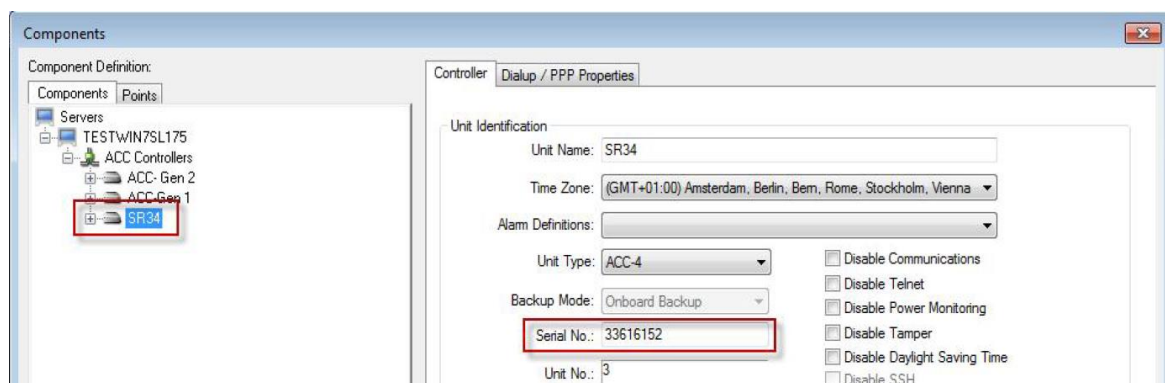
Please note that this form should always be accompanied by a valid SAP PO order which includes all the necessary information to create your license and the details will be deemed to be the correct master information. When you have completed the information below please save Page 3 of this PDF as a new document with the Site Name and Purchase order number in the title i.e. Test Lab POXXXXXXXXXX.pdf.

New License

- Fill out all information's on Page 3
- Create a purchase order
- Send Page 3 along with purchase order to siveillance.support.industry@siemens.com

To migrate the SiPass Entro SR34i/35i controller to SiPass integrated, a new firmware has to be loaded via CF-card into the SR34i/35i .

If an Entro SR34i/35i will get the ACC-x firmware loaded, it will be possible to connect the controller to SiPass integrated.



ACC-x License:

After the ACC-x firmware is loaded a license number must be downloaded in between 30 days. To create the license the serial number and the MAC address of the ACC is needed.

Without license the ACC stops to work after 30 days!! The license number has to be copied to a Text file and downloaded via the initialization dialog.

Order numbers:

P54511-P7-A1- AEU5000-AF- SR3Xi-4 to ACC-4

P54511-P8-A1- AEU5000-AE- SR3Xi-8 to ACC-8

P54511-P9-A1- AEU5000-AS- SR3Xi-16 to ACC-16

P54511-P10-A1- AEU5000-AT- SR3Xi-32 to ACC-32

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License Details

SAP PO Number:
10 digits

Site Details Base License

Site Name:

Serial Number:

SR3Xi Details

SR34/35i Version:

Serial Number:

MAC Address:

Contact page

BT SSP SH PMS STS Customer Support Center

Technical support for the SiPass integrated software and associated firmware is managed by the Customer Support Center.

For support relating directly to the hardware you will need to contact Vanderbilt (support.de@vanderbiltindustries.com).

Hotline Europe

Phone: +49 89 9221 8000

Fax: +49 89 9221 6000

Email: siveillance.support.industry@siemens.com

Hours of operation:

Monday - Friday : 08:00 A.M. - 05:00 P.M. (UTC +1)

Hotline South & North America

Phone: +1 800 877 7545 (option 2 for Technical Support)

<https://support.industry.siemens.com/my/WW/en/requests#createRequest>

Hours of operation:

Monday - Friday: 08:00 A.M. - 05:00 P.M. (UTC +6)